

## Using Florida Prepaid at JU

Bursar Office is your Florida Prepaid contact at JU. We identify students with Florida Prepaid and bill your plan automatically. Your billing will post to your JU self-service portal bill by the end of the first week of class each semester.

Is there any Prepaid-related paperwork to complete?

No. We automatically bill Florida Prepaid for the number of credits taken each term. The only paperwork we'll ask you for is if you don't want that to happen. We can never bill for more hours than you are taking, but we can bill for fewer at your request. Contact the JU Bursar office to cancel or lessen your billing for a specific term.

When does Florida Prepaid Pay?

Your JU Self Service portal Student Finance account statement will reflect your Florida Prepaid billing before we disburse Financial Aid. Look for Florida Prepaid College Plan Under "Sponsorships" on your account statement. Since students register for classes at different times, the simplest timeline is to expect that your account will reflect Prepaid by the end of the first week of class.

This timing means that any financial aid you receive, like Bright Futures, will be used only to pay those charges left unpaid by Florida Prepaid and we will refund excess Financial Aid to you.

Florida Prepaid will not actually remit payment to JU to satisfy this billing until later in the semester, so your Florida Prepaid account and remaining Prepaid hours will not update until about a month or so into the semester. This exchange happens behind-the-scenes and is largely unnoticed by most students.

I have both Florida Prepaid and Bright Futures. How does that work?

Florida Prepaid and Bright Futures both pay per credit hour. At the beginning of the semester, the Bursar Office bills your Florida Prepaid Account for the number of credit hours in which you are enrolled. At the same time, Financial Aid notifies Bright Futures of the number of credit hours in which you are enrolled. Both agencies make their payments according to the number of credit hours that Jacksonville University reports.

The University receives the full amount of both payments, applies the funds to owed amounts and releases additional money to the student.

What happens if I have College Hours to Use, instead of University Hours?

This question comes up a lot for students with 2+2 plans. The 2+2 Florida Prepaid Plan is designed to pay towards two years of college and two years of university. Students with these types of Florida Prepaid plans can still choose to attend JU as freshmen (and attend all four years) and we will bill your Prepaid

account like normal. When this happens, JU will bill your first two years at JU at the lower per credit hour rate (Community College Rate) and your final two years that the higher per credit hour rate (University Rate).

Still have questions? Let us know!

Bursar Office

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